



## IMPLEMENTATION SERVICE

### INTRODUCTION

Benu Networks offers an enhanced installation package that provides operators a simplified implementation of the Virtual Service Edge products. Designed for the needs of the Service Provider, this service combines a number of support elements and consulting into a single comprehensive service. Please see your sales representative to purchase this service.

### THE IMPLEMENTATION SERVICE INCLUDES:

**Planning and Design:** The planning and design service can be for both lab and production project phase. If requested, a lab design can be provided that includes:

- A test network topography diagram
- Network services and application integration test points required
- Addressing plan
- Performance test metrics

Benu Networks will develop the test plan for the lab phase and the production readiness-testing phase. This service includes management of the service delivery by developing a project plan of all tasks, milestones, and schedule that is mutually agreed to by the customer and Benu Networks.

**Implementation and Integration:** Installation, commissioning, and integration into production is included in this phase. The activities include the following:

- Physical installation including cabling and interconnection of the WAG, as detailed in the design document
- Complete configuration for readiness of test execution (commissioning)
- Interface and connection configuration and verification to supporting services
- Successful execution of the readiness test plan

### Service launch phase

Benu Networks will fully support the customer's operations staff during the pre and post launch periods. After the production launch, a technical expert can remain on-site (upon request) for up to thirty days or longer to assist with any issue that may arise, and will be available to actively facilitate the transference of turn-up knowledge to the customer's technical staff. During this time Benu Networks can deliver formalized training (configuration and operations training course).

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